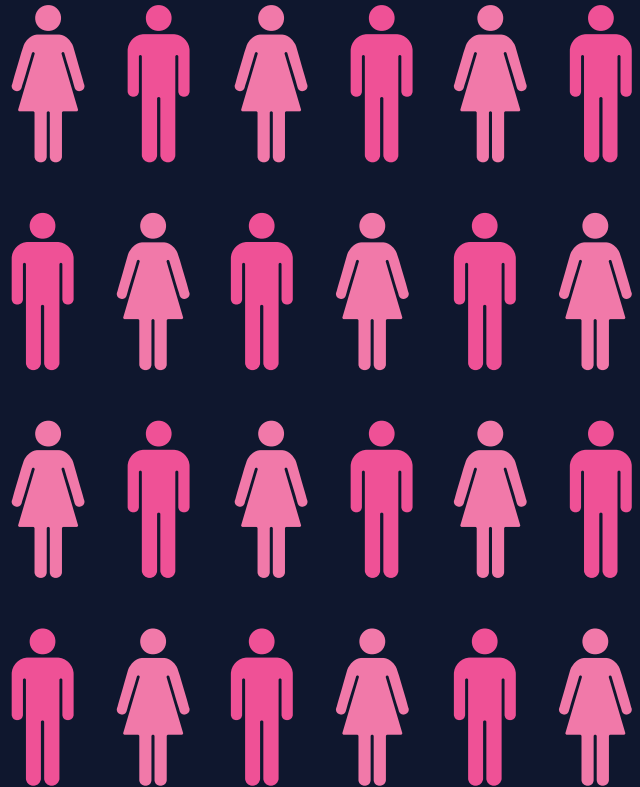technology**one**

What do students want — from their university experience?

Survey findings from more than 1,000 UK university students
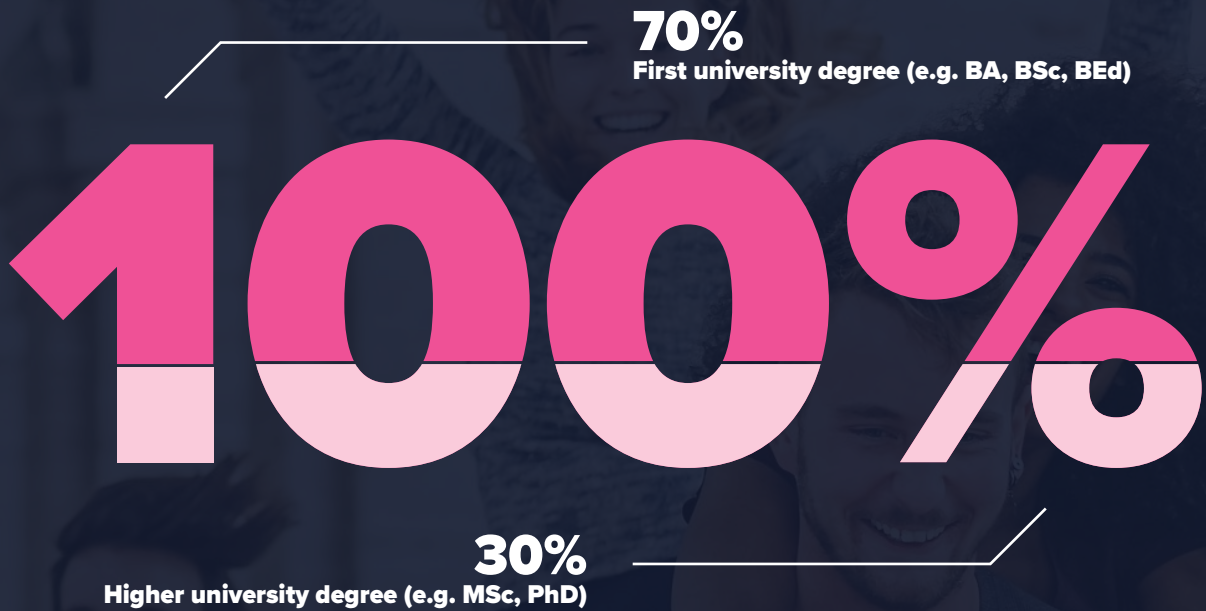
Response
— counts

Number of participants

1,026

#1

What qualification are you currently studying towards?

70%
First university degree (e.g. BA, BSc, BEd)

100%

30%
Higher university degree (e.g. MSc, PhD)

#2

Which of the following best describes the area where your university campus is located?

50%
My university is in the city

38%
My university is in neither of these
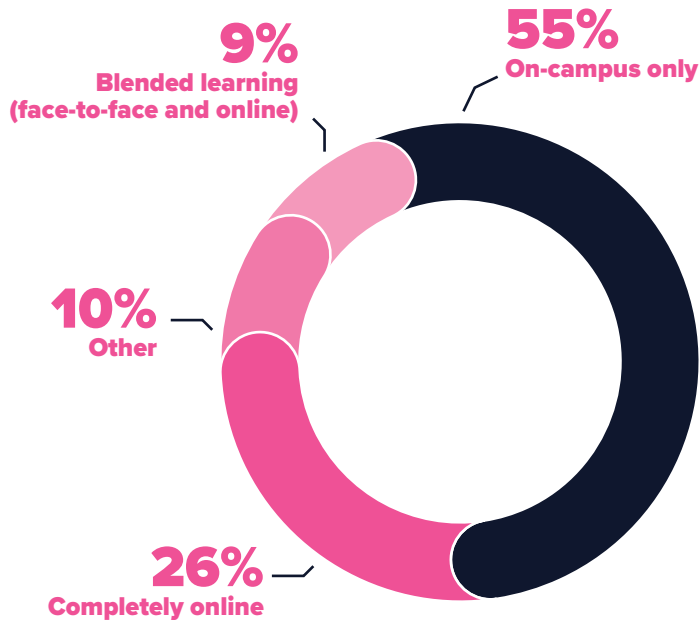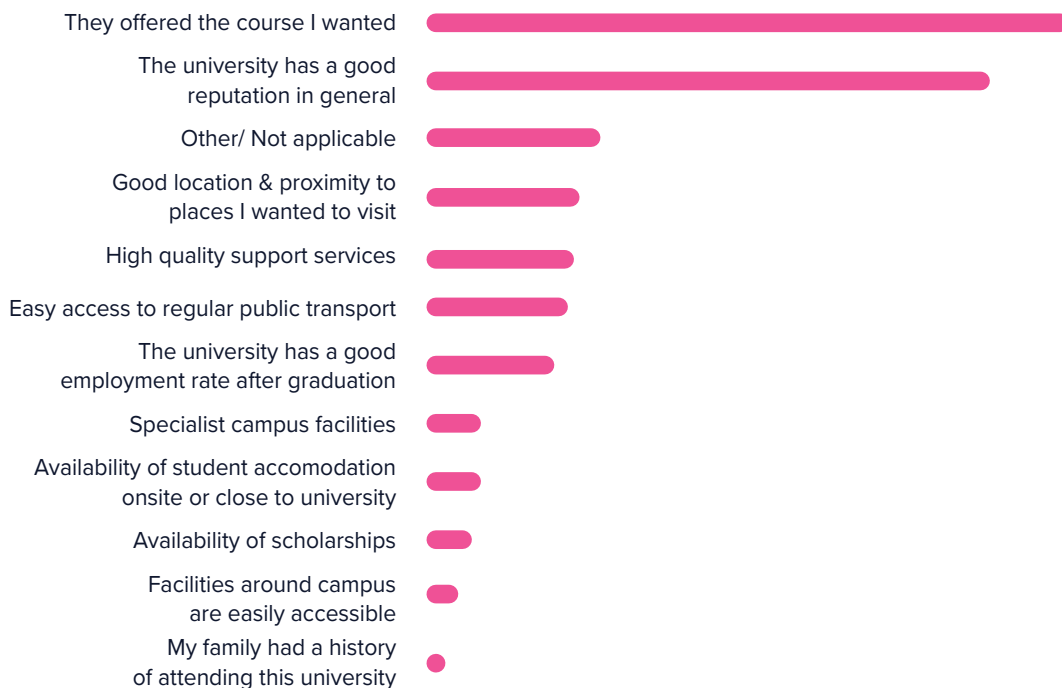
8%
My university is in a rural location

4%
Don't know

#3

**Which one, if any, of the following best describes the type of course that you are currently enrolled in?**

9%
Blended learning (face-to-face and online)

55%
On-campus only

10%
Other

26%
Completely online

#4

Which of the following were factors that contributed towards your decision to attend your current university?

They offered the course I wanted

The university has a good reputation in general

Other/ Not applicable

Good location & proximity to places I wanted to visit

High quality support services

Easy access to regular public transport

The university has a good employment rate after graduation

Specialist campus facilities

Availability of student accomodation onsite or close to university

Availability of scholarships

Facilities around campus are easily accessible

My family had a history of attending this university

#5

**Which one of the following best describes the application and enrolment process for your current university?**

59%
Completely online

5%
Don't know

6%
Completely paper based

30%
Partially online
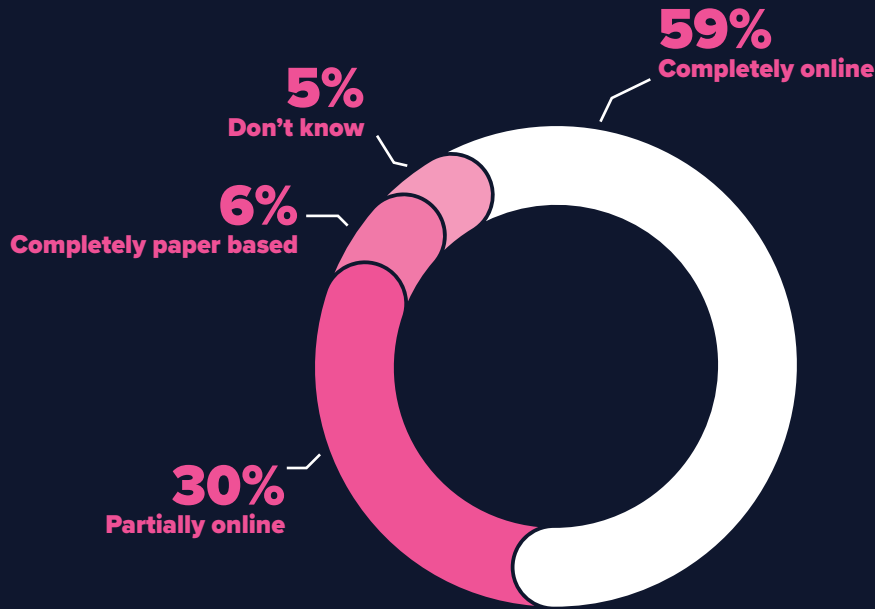
#6

In which of the following ways would you describe your enrolment experience at your current university?

Straight forward

Minor challenge

Time consuming

Intuitive

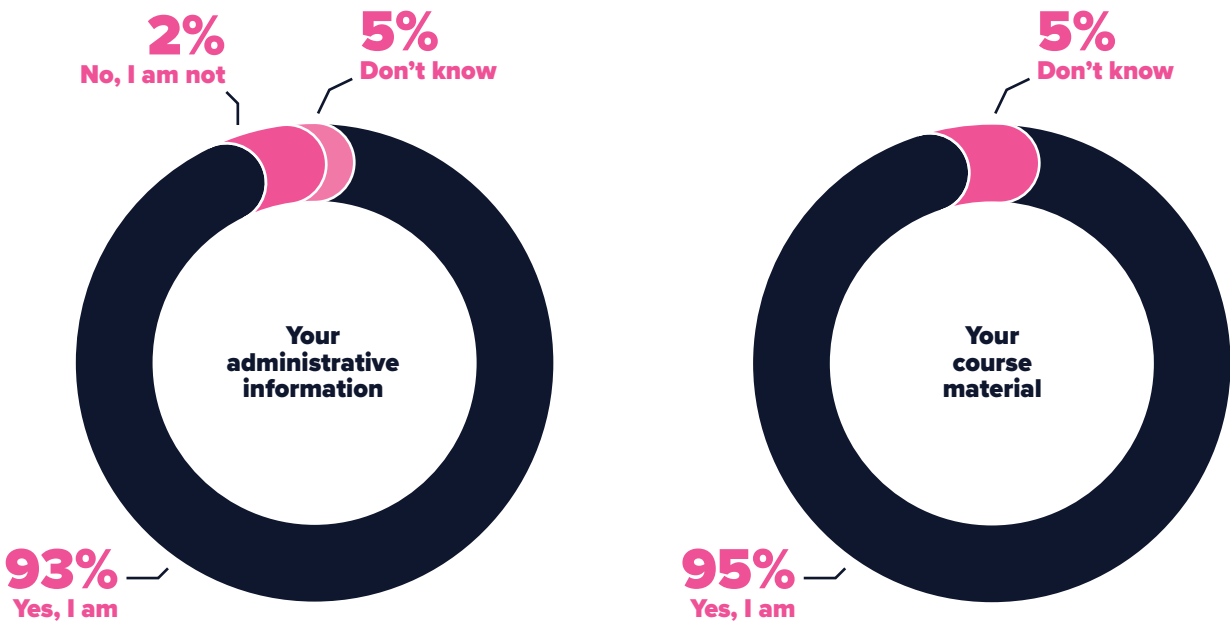Unmanageable without university intervention

Don't know

Major challenges

#7

How likely would you be to choose one university over another if it had better levels of technology and innovation, either on the course or on the campus, in comparison to one that did not?

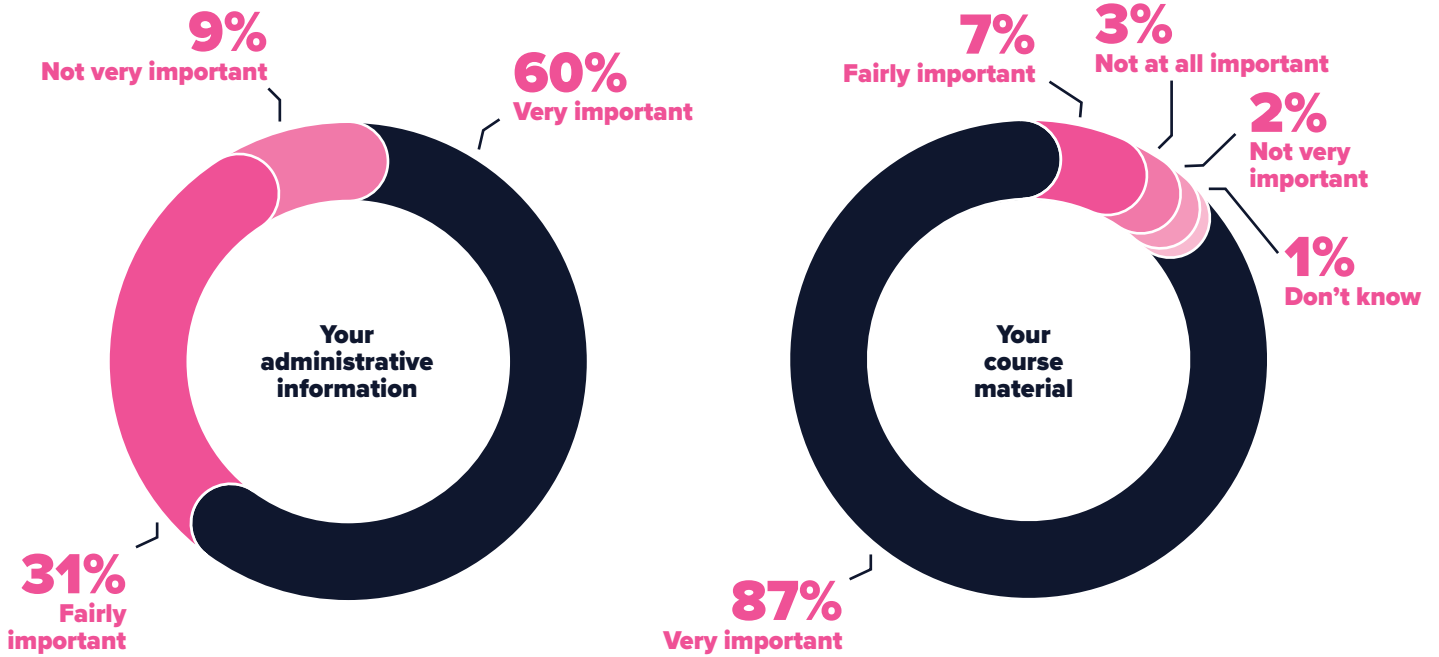|	
Likely	**44%**
Don't know	**22%**
Unlikely	**34%**
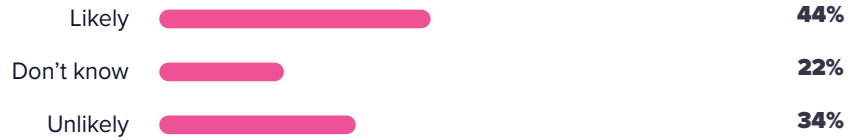
#8

Thinking about the course that you are currently enrolled in, are you able to access any aspects of the following online?

2%
No, I am not

5%
Don't know

Your administrative information

93%
Yes, I am

5%
Don't know

Your course material

95%
Yes, I am

#9 How important is it for you personally to be able to access each of the following online?

Your administrative information

- 60% Very important
- 31% Fairly important
- 9% Not very important

Your course material

- 87% Very important
- 7% Fairly important
- 3% Not at all important
- 2% Not very important
- 1% Don't know

#10 How would you summarise the use of technology innovation in your course?

- Functional
- Progressive
- Innovative
- Other
- Outdated
- Uninspired
- N/A - I do not use technology on my course
- Ineffective

#11 How important is it for you personally to have a consistent study experience?

6% Don't know

5% Not very important

47% Fairly important

42% Very important
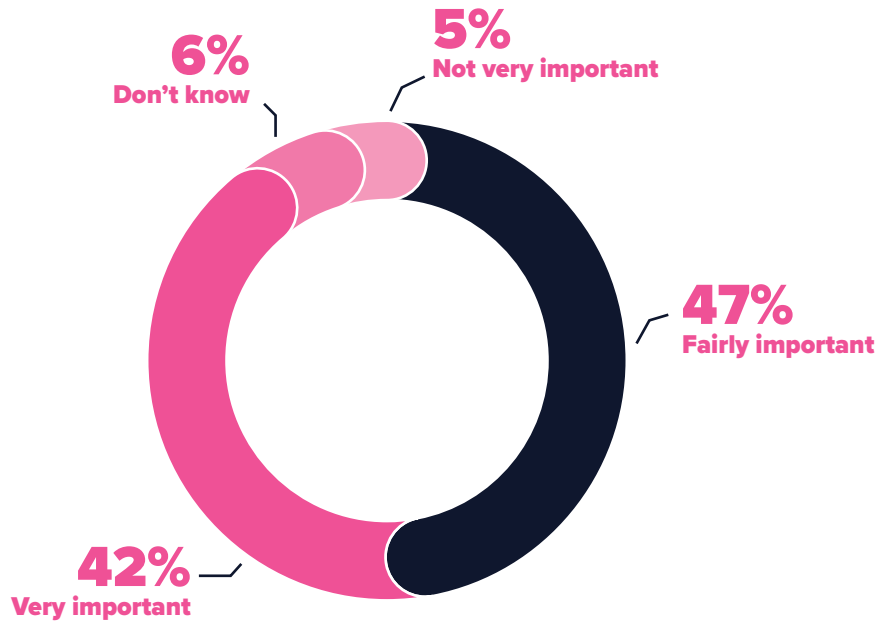
#12 Which, if any, of the following types of Smart Campus technology and innovation does your current university use?

Internet enabled IT technologies

Don't know / can't recall

Smart devices in lectures / seminars

Campus map and navigation on your smartphone / tablet

N/A - my university does not use Smart Campus technology and innovation

Digital signage around campus

Artificial intelligence on the university website / in lectures

Virtual reality around campus

Smart parking

Other

About TechnologyOne

TechnologyOne (ASX:TNE) is Australia's largest enterprise Software as a Service (SaaS) company and one of Australia's top 200 ASX-listed companies, with offices across six countries. Our enterprise SaaS solution transforms business and makes life simple for our customers by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,200 leading corporations, government departments and statutory authorities are powered by our software.

Our global SaaS solution provides deep functionality for the markets we serve: local government, government, education, health and community services, asset intensive industries and financial services. For these markets we invest significant funds each year in R&D. We also take complete responsibility to market, sell, implement, support and run our solutions for our customers, which reduce time, cost and risk.

For over 30 years, we have been providing our customers with enterprise software that evolves and adapts to new and emerging technologies, allowing our customers to focus on their business and not technology.

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